

## 24/7/365 Coverage Keeps You Running

No matter where you are in your coil feeding equipment needs, COE Press Equipment offers the most comprehensive 24/7 Technical Phone Support in the metal stamping industry today. Our COE-Assurance On-Demand service capability means we respond to your needs within 24 hours of receiving your call.

Our field service technicians are deployed via our fleet of COE service vans to support new equipment installations, troubleshoot production issues, provide preventative maintenance, equipment repairs and rebuilds, and make recommendations for reconditioned coil feed lines, replacements and upgrades.

For spare part needs, COE stocks and maintains a wide range of standard replacement and repair parts, with over half its orders shipped within 24-hours. For special parts, COE's vertically integrated manufacturing capability lets them manufacture on-site to produce the required parts efficiently and cost-effectively. Call the COE Service Team today and let them help you get the most from your equipment. With 24/7 technical phone support, there is always someone ready to take your call.



### SERVICE NUMBERS

Main Telephone:	+1 (586) 979-4400
After Hours Telephone:	+1 (284) 656-7930
Parts and Service Fax:	+1 (586) 979-2871

# TECHNICAL Service



When it comes to maximizing the operations of your coil processing equipment, COE Press Equipment has you covered.

## Technical Support

- 24/7/365 attention
- 15+ years average technician experience level
- Non-resolved issues referred to field service team

## Technical Field Service

- Dispatch within 24 hours
- Regional service technicians
- Fleet of service vans

## Parts Inventory

- In-stock parts
- On-site machining
- 24 hour shipment in most cases

## Preventative Maintenance

- 210 point inspection checklist
- Detailed report of recommendations
- Critical issues addressed immediately

## Upgrades, Retrofit & Refurbishment

- Mechanical and controls upgrades



### COE Warehouse

Wide range of standard replacement parts are in stock with the majority shipped within 24 hours.



### ServoMaster Controller

Upgrades with COE's Plug-n-Run™ Controls can be implemented quickly enabling higher performance and material capacity, and improved reliability.



### Field Service

Technicians are available for equipment installation, trouble-shooting, preventative maintenance, equipment repairs, rebuilds, and upgrades.



### Machining

In-house machining capability enables efficient and cost-effective delivery of special parts.

*At COE Press Equipment, we believe that there is always a better way. Our goal is to make your operations run smoothly and profitably. We apply our engineering knowledge, materials expertise, and industry experience to consistently provide solutions that address your manufacturing challenges and simplify your plant floor operations.*

## COE'S EXCLUSIVE 5-4-3 WARRANTY

All COE products are backed by the COE 5-4-3 Warranty – five year limited coverage on components manufactured by COE; four year limited coverage on mechanical components installed by COE; and three year coverage on the complete system.



40549 Brentwood  
Sterling Heights, MI 48310  
Tel (586) 979-4400  
Fax (586) 979-2970  
Email [info@COEpress.com](mailto:info@COEpress.com)  
[www.COEpress.com](http://www.COEpress.com)